

INSTRUCTIONS FOR ORDERING PACKS ONLINE

- 1. Go to www.kookaburra.com.au/login (you do not need to register)
- 2. Enter User Name: **HUNTE035** (The first 5 characters are letters and the last 3 characters are numbers) Enter Password: **student5**
- 3. Select Student Packs.
- 4. Select your student's 2025 Year Level.
- 5. Add the quantity next to products required by your child, in the "Quantity" box.
- 6. Once you have added all items required, click "Add selected items to cart".
- 7. If you have another child to shop for, select their 2025 Year level from the drop down and add their items to your cart.
- 8. When you've finished shopping for your child/ren, click on the cart icon in the header to go to the cart and complete your order.
- 9. Review your cart, then click "Continue to Checkout".
- 10. Select a Delivery Method from the drop-down and complete your delivery details.

Note: Kindly take note that the delivery will follow the carriers' policies and procedures (such as being left unattended in a safe place) unless specific instructions are provided in the "Delivery Instructions" at the time of ordering.

- 11. Complete your child/rens names under "Student Information".
- 12. Add your phone number.
- 13. Click "Continue to Payment".
- 14. Select your payment method and click "Process Payment".
- 15. You will be emailed an order confirmation.

Your order has now been placed with Kookaburra. If you have any queries, please contact our Customer Support Team support@kookaburra.com.au

PLEASE NOTE:

Home Delivery

Orders placed by 5pm: Saturday, 30th November 2024 **Will be delivered by:** Monday, 13th January 2025

Orders received after 5pm: Saturday, 30th November 2024

- Will still be accepted. However, will be given lower shipment (or dispatch) priority.
- May not be delivered before the start of Term 1 2025.
- Delivered to your nominated daytime delivery address only.
- Associated freight charges plus a late order fee of \$10.00 will apply.

All orders are Firm Sale (i.e. non-returnable).



Phone: 1300 766 997 Fax: 1300 768 997 www.kookaburra.com.au